

Campus Technology Services

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Computer & Operating System Requirements



We support: Windows, Mac, Chromebook*, Linux/Unix



Newest operating systems required:
Windows 10, macOS Mojave



Anti-virus is required

What
computer
should I
bring?

Mac vs PC - Bring what your student is comfortable with

Recommend speaking with professors within department of POE

Intel Core iSeries Processors

Software

- ▶ Microsoft Office:
can install for FREE
while a student at
Juniata College



- ▶ Adobe Creative Cloud:
available in labs:



Labs & Loaner Equipment



Over 100 computers available in public labs



Loaner laptops available at Help Desk and Library



Additional equipment available for check-out at Help Desk:
Video cameras, DSLR cameras and camera accessories, audio
equipment, computer adapters, chargers etc.

Printing



Student Multi-Function Devices (MFD) in nearly every academic building and residence hall on campus



Single secure print queue, but the job can be picked up anywhere student printing is available



Start with a \$10 credit each semester... it doesn't carry over



Cost for prints and copies: 1¢ per page for black & white, 5¢ per page for color

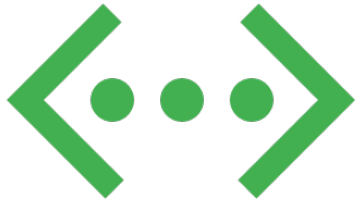


Suggest not bringing a personal printer, but if you do... USB printers only! NO wireless or bluetooth!



If large format or specialty printing is needed, we have a print shop on campus

Network Connectivity



▶ Wired

- ▶ Ethernet ports available in residence hall rooms



▶ Wireless

- ▶ Coverage in all residence halls, housing and academic buildings
- ▶ Can connect smart phones, tablets & computers currently
- ▶ Ability to wirelessly connect smart devices, gaming consoles and streaming players is on the way!

Comcast Cable TV Service



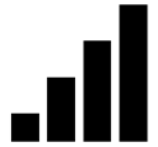
▶ Xfinity Cable TV

- ▶ Single coax connection per room
- ▶ Suggest only one TV per room due to space... coordinate with roommate
- ▶ TV must have a QAM tuner

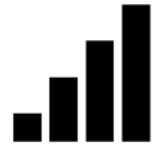
▶ Xfinity on Campus Streaming

- ▶ Includes all channels available via traditional TV
- ▶ Live TV, On Demand shows & movies, cloud DVR service
- ▶ Pay-as-you-go Premium movie channels, international channels and packages
- ▶ Available on computers, Apple & Android phones & tablets, Roku

Cellular Providers



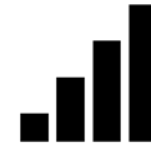
verizon^v



AT&T



T-Mobile



Sprint



How to get help

- ▶ Help Desk located in Brumbaugh Academic Center
- ▶ 814-641-3619
- ▶ help@juniata.edu
- ▶ Help.juniata.edu
- ▶ ... or as Joel says:
"find the nerd on your floor"

